

20th IFIP World Computer Congress
Milano, Italy 7-10 September 2008
 WG12.6 Conference on
 Knowledge management in action - KMIA



Programme

Monday, September 8 th 2008	
09:00-10:30	Invited talk <i>Sense and Nonsense of Knowledge Management</i> <i>Marleen Huysman</i>
10:30-11:00	Break
11:00-12:00	Knowledge Management in Regional Development Business Finder – a tool for regional networking among organizations <i>Tim Reichling, Volker Wulf and Benjamin Moos</i> Managing Knowledge In Urban Planning: Can Memory Support Systems Help? <i>Adele Celino, Grazia Concilio, and Anna De Liddo</i>
12:00-14:00	Break
14:00-15:30	Knowledge Management in the Service Industries Knowledge Management-in-action in EUD-oriented Software Enterprises <i>Bernhard Nett, Johanna Meurer, Gunnar Stevens</i> “KT” CarePacks - a Collaboration Patterns for Knowledge Transfer. Learning form IS/IT- Outsourcing Case at a Swiss Financial Institution” <i>Malgorzata Bugajska</i> Third Generation Knowledge Management in Action: Relational Practices in Swiss Companies <i>Jens O. Meissner and Patricia Wolf</i>
15:30-16:00	Break
16:00-18:00	Knowledge Management in Engineering A Community of Knowledge Management Practitioners: Mirroring Power across Social Worlds <i>Hiroko Wilensky, Norman Su, David Redmiles, and Gloria Mark</i> CoLinK: Cooperative Knowledge Management for Engineering Teams <i>Michael Klingemann, and Juergen Friedrich</i> On Problems, Requirements and Solution Approaches when Supporting Knowledge Intensive Processes in Industry <i>Christian Luetke Entrup and Thomas Barth</i> Core Knowledge Management in a Designer Community of the Automotive Field <i>Stefania Bandini, Sara Manzoni and Fabio Sartori</i>



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Tuesday, September 9th 2008

09:00-10:30	<p>Conceptual Insights and Tools</p> <p>Building a Framework for Actions and Roles in Organizational Knowledge Transfer <i>Alexander Hoffmann</i></p> <p>DYONIPOS: Proactive Support of Knowledge Processes <i>Silke Weiß, Josef Makolm, Doris Reisinger</i></p> <p>Knowledge Management Capability Framework <i>Birinder Sandhawaliala and Darren Dalcher</i></p>
10:30-11:00	Break
11:00-12:00	<p>Knowledge Management in the Health Sector</p> <p>Knowledge Artifacts as Bridges between Theory and Practice: the Clinical Pathway case <i>Federico Cabitza, Carla Simone and Marcello Sarini</i></p> <p>Conceptual Model of Target Activity as Tool for Developing Management and Support System for Dementia Care <i>Helena Lindgren</i></p>
12:00-13:30	<p>“PKM360° Giorgio Sacerdoti Award 2008”</p> <p>The Award within WCC2008 <i>Carla Simone</i></p> <p>The second year of PKM360° <i>Giulio Occhini</i></p> <p>Announce of the winners 2008 “PKM360° Awards” <i>Cesare Sacerdoti</i></p>